

Improving Together: Introduction

Improving Together: Introduction is a free online e-learning programme available via the Ministry of Health's platform LearnOnline. It provides an introduction to quality improvement in the Aotearoa context.

This programme consists of four modules. You can complete these at any time from the comfort of your home, or at your desk. If you complete all four modules, you'll receive a printable certificate.

Aims

This course aims to provide foundation level quality improvement knowledge and skills for everybody participating in health and disability service improvement, consumers and the workforce. At this 'introduction' level, everyone needs to understand the importance of improving quality and safety in health care by reducing harm, waste and variation.

Content

Module 1: Principles and benefits of quality

Module 1 provides the background to quality improvement in New Zealand, why it is important, some key definitions of quality and quality improvement, and the dimensions of quality.

Time: This module will take about 25-45 minutes

Module 2: Teamwork, consumer engagement and a patient-centred approach

Module 2 explains the importance of consumer and whānau centred care, consumer engagement and co-design in quality improvement. The key roles and processes for effective teamwork are described.

Time: This module will take about 15-25 minutes

Module 3: Systems thinking

Module 3 introduces systems thinking and complexity in healthcare and the importance of a quality and safety culture.

Time: This module will take about 10-20 minutes



Module 4: The Model for Improvement

Module 4 describes the Model for Improvement as a roadmap to guide you through an improvement project.

Time: This module will take about 15-25 minutes

How do I access the modules?

You will need a LearnOnline login if you don't have one already. Click here to access the home page and to set one up: <https://learnonline.health.nz/>



Access the course using this link

Set up a login here:

<https://learnonline.health.nz/>

Access the course directly here:

<https://learnonline.health.nz/course/view.php?id=459>

For more information and support email learning.capability@hqsc.govt.nz

